

Backorder Item Notification and Alternate Products

1. The **automatic backorder item notification** is in place to provide the customer with the choice to submit the item on backorder or remove it from being added to the cart. Choosing not to remove the item could result in large quantities being shipped when inventory replenishes.
2. The **alternate products option** gives the customer an enhanced ordering experience by providing suggestions for both additional substitute and alternate products when an item is on backorder.

Note: This is an automatic feature and does not need to be manually turned on.

Backorder Notification

The screenshot displays a 'Backordered Notification' window. At the top, it states: 'Backordered Item (1 of 1) This location currently has 25 QTY of 2017 Fluvirin 4yrs+ PFS WFG .5mL .5mL/PK on backorder.' Below this, a product card for 'Dexamethasone Sodium Phosphate Inj SDV 10mg/mL Sterile 25x1ml' is shown. A red arrow points to a yellow circle with the number '1' next to the price '\$24.03', with a tooltip that says 'Currently on backorder'. To the right of the product card are quantity controls (a box with '2', minus and plus buttons) and an 'Add To Cart' button. Below the product card is a detailed view of the same product, including a small image of the vial, a description, and packaging options. To the right of this detailed view is an 'Alternate Products' section, highlighted with a yellow box and a blue circle with the number '2'. It shows a dropdown menu for 'Description' and a suggested alternate product: 'Dexamethasone Sodium Phosphate Inj SDV 10mg/mL 1mL PF Strl 25/Bx' with a price of '\$45.36' and an 'Add To Cart' button.