

# How to leverage the power of humanism

Prevention only happens when patients connect with their healthcare team. It's time we make every healthcare space a human-centered space.

# 1

## Take Care of You

For a healthcare team to really care for a patient, that team must be cared for themselves.



WELL-BEING TOOLS



# 2

## Create Connection

Start relationships by connecting with patients as people first.



TELL ME MORE® TOOL



# 3

## Make it Safe

Care for the whole person, understanding that we all bring what has happened to us into the healthcare space.

LEARN ABOUT TRAUMA-INFORMED CARE



# 4

## Don't Underestimate Kindness

The generosity of caring for someone and asking nothing in return carries the power to bring change.



Q&A WITH GOLD  
CEO DR. KATHY REEVES



# 5

## Build Trust

Trust empowers patients to positively impact their health.



MEDALLIA  
GOLD  
HUMANISM  
TRUST TOOL

